



Help and Support for Children and Families

Sytchampton Endowed Primary School

OUR EARLY HELP OFFER 2025

Help and Support is a pathway to supporting you and your child as they grow up when you, or they, may need further support or guidance. Providing help and support to our pupils and families at Sytchampton Primary School means we can improve the lives for children, families, and communities, providing support as soon as a problem begins, at any point in a child's life, from the early years through to teenage years.

Help and support for children and their families who may be struggling with:

- Routines and family rules
- Families who may be not be eating healthy food
- Keeping to a healthy lifestyle
- Children who are caring for a family member
- Children who may not want to go to school for different reasons
- Disability within the family
- Children in the family have special educational needs (SEND)
- Children who may be becoming involved in anti-social or criminal behaviour
- Children who go missing from home
- Children or parents / carers misusing drugs or alcohol
- Children at risk of being tricked, forced, or made to work in the criminal world
- Children who may need support because they may live in a home and see drug or alcohol abuse or adult mental health problems.
- Children who have parents who argue a lot (and sometimes might hurt each other) whether the parents live together or apart.
- Children at risk of being groomed to join groups which support illegal views
- A privately fostered child (a child from another family living within your family home)

Help and support relies upon local groups and people in the community, sometimes we work together to help children, young people, and their families.

Everyone needs help at some time in their lives and therefore an ethos of help and support is important for any school. Sytchampton Primary School may sometimes support you to contact other support agencies when additional help is identified to support children, young people, or families or to prevent harm.

At Sytchampton Primary School, we meet the needs of our children through a variety of ways:

- Pupil Voice – pupils are actively encouraged to speak about any concerns and worries they have to a member of staff. In the classroom, children are taught to speak openly about their emotions and have emotions check in stations. Pupils know the staff take all their concerns and worries very seriously.
- Children's questionnaires to ascertain if they feel happy and safe.
- Assemblies are delivered to all pupils around how to stay safe online.
- All staff are trained in promoting self-esteem and confidence.
- The senior teachers will often spend informal time with children during the day to listen to their views, worries and concerns



Attendance

Attending school on time each and every school day is very important. Miss Templeton will help support families where children are struggling with attendance or arriving on time.

Behaviour for Learning at Sytchampton Primary School

The school encourages and rewards pupils for excellent learning behaviour on a lesson-by-lesson basis.

Pupils are rewarded by receiving our school's STAR value certificates, which leads to being awarded a badge once all have been collected. Our school behaviour policy is followed for pupils displaying unwanted behaviours.



Key Personnel:

The Designated Safeguarding Lead (DSL) is: Fiona Templeton

Contact details:

email: office@sytchampton.worcs.sch.uk Telephone: 01905 620418

The deputy DSL(s) are: Laura Lawson and Elizabeth Oliver

Contact details:

email: office@sytchampton.worcs.sch.uk Telephone: 01905 620418

The nominated safeguarding governor is: Dr Baylon Kamalarajan.

Contact details:

email: office@sytchampton.worcs.sch.uk Telephone: 01905 620418

The Headteacher is: Fiona Templeton.

Contact details:

email: office@sytchampton.worcs.sch.uk Telephone: 01905 620418

The Chair of Governors is: Pinky Jain

Contact details:

email: office@sytchampton.worcs.sch.uk Telephone: 01905 620418

Worcester Local Services

<p>Worcestershire Virtual Family Hub – https://www.worcestershire.gov.uk/virtual-family-hub For information on range of different types of resources to help to support you and your family.</p>	<p>What's on in Worcestershire during the school holidays? Ready Steady Worcestershire – https://www.worcestershire.gov.uk/virtual-family-hub/ready-steady-worcestershire-holiday-activities-and-food-hal programme</p>	<p>Worcester Foodbank Helping Local People in Crisis https://worcester.foodbank.org.uk/</p>
<p>Youth Groups- to meet and socialise with other young people. There are lots of fun activities including: arts and crafts, games nights, roller skating, cooking and sports. https://ymcaworcestershire.org.uk/what-we-do/youth-work/youth-groups/</p>	<p>Malvern Special Families https://www.malvernspecialfamilies.org.uk/ Malvern Special Families are a specialist provider who offer safe, stimulating, and fun social opportunities for children and young people with disabilities aged 5-18 years.</p>	
<p>Worcestershire Early Help Family Support Team- Team contact number: 01905 843339 Team email address: https://www.worcestershire.gov.uk/early-help-family-support</p>	<p>Worcestershire Libraries- https://www.worcestershire.gov.uk/worcestershire-libraries</p>	

Early Help Family Support Service:

The Early Help Family Support Service is delivered by Worcestershire Children First directly to families permanently living in Worcestershire who have children aged 0-18 years old and need help and support specifically from a Family Support Worker.

For more information, please visit: Worcestershire Children First Early Help Family Support Service | Worcestershire County Council



Health (including mental health, emotional wellbeing, and sexual health)

The Starting Well Partnership offer a range of health services which support both children and families experiencing a range of health issues.

Worcestershire Health Visiting Service | Starting Well
<https://www.startingwellworcs.nhs.uk/health-visitors>

If your child is under 5 years old and you need advice on issues such as feeding, behaviour, or toileting you can contact the **Telephone Advisory Service** on **0300 123 9551** (Monday – Friday, 9am til 3pm).

A Health Visitor will assist you over the phone with any worries, concerns, or questions you have.

School Health Nursing | Starting Well <https://www.startingwellworcs.nhs.uk/health-visitors>

School health nurses offer a range of services such as home visits, health needs assessments, time4u drop-in service, school aged hearing and national child measurement programme to support the needs of children and their families.

Text service supporting young people | Latest news, updates and opportunities | Starting Well
<https://www.startingwellworcs.nhs.uk/news/text-service-supporting-young-people-1753>

Chat health is a free and confidential text service for young people in need of advice or support TO CONFIDENTIALLY CONTACT YOUR SCHOOL NURSE, TEXT: 07507331750

Social Prescribing :: Onside Advocacy, Worcestershire <https://www.onside-advocacy.org.uk/social-prescribing>

Social Prescribers support you to take control of your health and look after yourself by making connections with the different types of community support available.

I am worried about my Child's mental health | Herefordshire and Worcestershire Health and Care NHS Trust <https://camhs.hacw.nhs.uk/>



Kooth <https://www.kooth.com/>

Kooth is an online mental wellbeing community which offers free, safe, and anonymous support.

Reach 4 Wellbeing | Herefordshire and Worcestershire Health and Care NHS Trust
<https://camhs.hacw.nhs.uk/reach4wellbeing>

The Reach4Wellbeing team promotes positive wellbeing to reduce the stigma of mental health by providing short-term group programmes for children and young people age 5-18 experiencing mild to moderate anxiety and low mood.

Papyrus UK Suicide Prevention | Prevention of Young Suicide <https://www.papyrus-uk.org/>

Papyrus can offer suicide prevention support providing free and confidential helplines, advice, webchats, and resources.

Healthy Minds <https://www.talkingtherapies.hwhct.nhs.uk//home>

Winston's Wish - giving hope to grieving children <https://www.winstonswish.org/>

Winston's Wish provide support for children and young people following the death of a sibling, Bullying (including Cyberbullying), or a person important to a child.

Sexual Health <https://www.worcestershire.gov.uk/health-and-wellbeing-advice-and-guidance/sexual-health>

Worcestershire Integrated Sexual Health Service (WISH) | Herefordshire and Worcestershire Health and Care NHS Trust <https://www.hacw.nhs.uk/knowyourstuff>

WISH offer friendly and non-judgemental specialist services to support with information and advice, contraception, pregnancy, STIs and screening.

Under 21 Saturday Service - Clinic telephone lines are open between 10:00am – 12:30pm on Saturdays - Please call: **01905 681673 for further details.**

Young People have a telephone consultation and are asked questions about their relationships. Callers will be advised what to do next and directed towards a clinic if necessary.

WISH have a dedicated Outreach nursing service. Referral forms can be found at www.knowyourstuff.nhs.uk

The Outreach team see young and vulnerable people who couldn't otherwise access sexual health services. Free STI test kits and contraception: <https://sh24.org.uk/Health> (sh24.org.uk)

Bullying (including Cyberbullying)

If you are concerned your child or a child, you know is being bullied there are several services and useful links which can help you support your child as a parent.

In the first instance if bullying is happening at school, please speak to a member of staff who will be able to help.

The following links will provide you with more information if you or someone you know is being bullied:

Is your child or someone you know being bullied? | Is your child or someone you know being bullied? <https://www.worcestershire.gov.uk/are-you-being-bullied>

Worcestershire County Council Cyberbullying <https://www.kidscape.org.uk/resources-and-campaigns/>

Online Safety

If you have concerns around the safety of your child or a child you know online, the following links will provide you with information, support, and advice to help understand the risks and keep your child safe online:

- <https://www.thinkuknow.co.uk/parents/>
- Online safety | Barnardo's (barnardos.org.uk)
- <http://educateagainsthate.com/>
- www.internetmatters.org
- <https://www.bbc.com/ownit/the-basics/8-tips-for-staying-safeonline>



Sexting is the sending or receiving of sexually explicit images, videos or conversations online. Sexting and sending nudes <https://www.nspcc.org.uk/keeping-children-safe/online-safety/sexting-sending-nudes/>

<https://www.thinkuknow.co.uk/parents/articles/Nude-selfies-a-parents-guide/>

Relationships

The following services and links offer information, advice, and intervention on healthy relationships for your family and children:

Healthy relationships | NSPCC <https://www.nspcc.org.uk/keeping-children-safe/sex-relationships/healthy-relationships/>

Challenges at home: Harmony at Home – information and support for parent carers | <https://www.worcestershire.gov.uk/virtual-family-hub/harmony-home>

CRUSH is an awareness raising and support programme to help young people make safe and healthy relationships. <http://www.westmerciawomensaid.org/crush/>

Relationships | The Family Hub <https://www.worcestershire.gov.uk/early-help-family-support>

Friendships and relationship in teenagers

Making friends and starting new relationships are a big part of getting older. It's very common to fall out with friends or break up from relationships – which can be very difficult to deal with. You might also be in a relationship that doesn't feel right and need some advice about what to do. The websites below contain lots of information about making friends, peer pressure, healthy and unhealthy relationships, sex and much more. There is also information available for parents around how to talk to your child about friendships, sex and relationships.



Childline - Friends, relationships and sex <https://www.childline.org.uk/info-advice/friends-relationships-sex/>

Disrespect Nobody - Signs to spot <https://www.thinkuknow.co.uk/professionals/guidance/disrespect-nobody>

NHS Choices - How to talk to your child about sex <https://www.nhs.uk/live-well/sexual-health/>

NHS Choices - Sex and young people <https://www.nhs.uk/live-well/sexual-health/>

SEND (Special Educational Needs and/or Disabilities)

Mrs Lawson works with children and families with additional needs and can signpost parents to many different agencies if additional support is identified. If you are looking for information or advice the following links will help you:

SEND Local Offer <https://www.worcestershire.gov.uk/send-local-offer-0> or contact localoffer@worcschildrenfirst.org.uk

SEND Information, Advice, Support Service SENDIASS Worcestershire and Herefordshire <https://www.worcestershire.gov.uk/sendiass>



Social care support for children with disabilities

<https://www.worcestershire.gov.uk/childrens-social-care/social-care-support-children-disabilities>



Parenting support



Health and wellbeing



SEND Local Offer



Housing and finances

The Virtual Family Hub has been developed to provide you with a range of different types of resources that are available to you online, on the phone or face to face that you can access directly.

The Family Hub can offer you support and information with the challenge's family life can bring.

<https://www.worcestershire.gov.uk/virtual-family-hub>



Relationships



Early Help Family Support



GET SAFE



Early Help Booklet

Early Help in Worcestershire have created a booklet to help families find out about the help and support available in the county for children and young people aged 0-18 years old. The new booklet will help you and families find the most appropriate support.

https://www.worcestershire.gov.uk/sites/default/files/2023-02/64954_early_help_in_worcestershire_booklet_ws01_8_2.pdf

Family Information Service Do you need advice and support around finding childcare?

The following link will provide you with the contact details of the Family Information Service's District Teams:

http://www.worcestershire.gov.uk/info/20507/childcare/1579/family_information_service

Worcestershire Young Carers

Worcestershire Young Carers aim to identify, and support children and young people aged 7 to 24 years who have a caring role within the home and help look after a parent, sibling, or grandparent due to illness, disability, physical or mental health difficulties or substance misuse.

Worcestershire Young Carers: <https://www.yss.org.uk/worcestershire-young-carers/>



Finance, Housing and Employment

If you are facing challenges around employment and income, please contact the local job centre who can with offer support with jobseekers' allowance, incapacity benefit, employment and support allowance and income support:

Worcester Job Centre Plus, Vine House, Farrier Street, Worcester, WR1 3EL

Telephone: 0800 169 0190

Citizen's Advice Bureau Worcester Citizens Advice <https://citizensadviceworcester.org.uk/>

Building Better Opportunities Building Better Opportunities
<https://www.fusionworcs.co.uk/projects/bbo/>

For information on what financial and housing support is available in Worcestershire, please visit: <https://www.worcestershire.gov.uk/virtual-family-hub>

Parenting Support

The Starting Well Partnership offer a range of parenting support, information, groups, and courses. For information on the groups available please visit:

https://parents.actionforchildren.org.uk/?_ga=2.252042639.781276742.1631278993-1086814317.1627463372



Parenting Talk is an online hub offering information, advice, and a free confidential online chat with a parenting advisor

https://parents.actionforchildren.org.uk/?_ga=2.252042639.781276742.1631278993-1086814317.1627463372

Homestart can work with you to provide one to one support in the family home each week. This service provides support tailored to your needs and can help you as parents they learn to cope and build confidence to provide as best you can for your children. Home-Start | South Worcestershire <https://www.home-startsw.org.uk/>

Substance Misuse

Cranstoun: Empowering People, Empowering Change <https://cranstoun.org/help-and-advice/alcohol-other-drugs/worcestershire/>

Here 4 Youth is support service for children and young people up to the age of 18 who may be struggling with their use of drug and/or alcohol. <https://cranstoun.org/help-and-advice/young-people/here4youth-worcestershire/>

Do you have a family member in prison?

Do you have a family member in prison which is having an impact on your child? Support is available to work with both the person in prison and your family. <https://www.nicco.org.uk/>

Families First provides support and guidance in a safe space, to enable the whole family to cope with the demands of having a partner, and parent, in prison: <https://www.yss.org.uk/families-first/>

Get Safe

All staff at Sytchampton Primary School have received training around identifying early cases of child exploitation and female genital mutilation. If you are worried your child is at risk of being tricked, forced, or made to work in the criminal world please speak to a member of staff and visit Get Safe for help and information:



<https://www.worcestershire.gov.uk/childrens-social-care/get-safe>

<https://westmerciayouthjustice.org.uk/>

If you are experiencing any of these challenges or issues affecting family life, please contact a member of staff who will be happy to provide you further advice and support.